AMENDED IN ASSEMBLY MARCH 26, 2009

CALIFORNIA LEGISLATURE—2009–10 REGULAR SESSION

ASSEMBLY BILL

No. 682

Introduced by Assembly Member Bonnie Lowenthal

February 26, 2009

An act to amend Section 12301.6 add and repeal Section 12305.84 of the Welfare and Institutions Code, relating to in-home supportive services.

LEGISLATIVE COUNSEL'S DIGEST

AB 682, as amended, Bonnie Lowenthal. In-Home Supportive Services program: Case Management Information and Payroll System. *Fraud.*

Existing law provides for the county-administered In-Home Supportive Services (IHSS) Program, under which qualified aged, blind, and disabled persons are provided with services in order to permit them to remain in their own homes and avoid institutionalization.

Existing law permits services to be provided under the IHSS Program either through the employment of individual providers, a contract between the county and an entity for the provision of services, the creation by the county of a public authority, or a contract between the county and a nonprofit consortium. Under existing law, the election by a county to contract with a nonprofit consortium or establish a public authority for the provision of in-home supportive services does not affect the state's responsibility with respect to the state payroll system, unemployment insurance, or workers' compensation and other specified provisions of law relating to providers of in-home supportive services.

Under existing law, the State Department of Social Services is responsible for procuring and implementing a Case Management

AB 682 — 2 —

Information and Payroll System (CMIPS) for the In-Home Supportive Services Program and Personal Care Services Program (IHSS/PCSP). Existing law requires the CMIPS to satisfy certain criteria.

This bill would authorize an in-home supportive services provider, in a county in which services are provided through a nonprofit consortium or public authority, to request a duplicate warrant due to a lost or stolen warrant within 2 days from the date the original warrant should have been received, and would require a county to request a duplicate warrant, but not earlier than 5 days from the issue date of the warrant. The bill would require the department and the Controller to respond expeditiously to reissue a lost or stolen warrant, as specified.

By increasing the duties of counties administering the In-Home Supportive Services Program, this bill would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that, if the Commission on State Mandates determines that the bill contains costs mandated by the state, reimbursement for those costs shall be made pursuant to these statutory provisions.

Under existing law, the State Department of Social Services is vested with state administrative authority over the IHSS program. Existing law permits services to be provided under the IHSS program either through the employment of individual providers, a contract between the county and an entity for the provision of services, the creation by the county of a public authority, or a contract between the county and a nonprofit consortium.

Existing law provides for the Medi-Cal program, administered by the State Department of Health Care Services, under which health care services are provided to qualified low-income persons, including the aged, blind, and disabled. These services include personal care option services, which are provided as part of the IHSS program to those Medi-Cal recipients eligible for IHSS benefits.

Existing law prohibits a person from providing or receiving payment under the IHSS program if he or she has been convicted of certain crimes for specified periods. Existing law imposes specified responsibilities on the State Department of Social Services, State Department of Health Care Services, and counties with regard to identifying and investigating fraud within the IHSS program.

-3- AB 682

This bill would require the State Department of Health Care Services, commencing January 1, 2010, to allocate an unspecified number of personnel positions for purposes of evaluating the implementation of the above-described provisions relating to IHSS program fraud.

This bill would also require the State Department of Health Care Services, in consultation with the State Department of Social Services, counties and stakeholders, to produce and deliver a report to the Legislature by December 31, 2011, that contains prescribed information relating to fraud in the IHSS program.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes-no.

The people of the State of California do enact as follows:

1 SECTION 1. (a) The Legislature finds and declares all of the 2 following:

- (1) The In-Home Supportive Services (IHSS) program is one of the fastest growing programs in the state, providing necessary in-home care to over 400,000 seniors and people with disabilities.
- (2) Due to increases in the population needing services, particularly because of the "baby-boomer" population reaching retirement age, the program will continue to grow.
- (3) Wage and benefit increases also contribute to overall spending in the program. However, in most instances wages are little more than minimum wage and, while some health benefits may be available, these benefits tend to be fewer than what would be provided in other jobs. In addition, other common employment benefits, such as sick leave, are not available to IHSS workers.
- (4) Existing law contains provisions intended to combat fraud. Evidence of fraud within the IHSS program is also believed to be very low. Nonetheless, with such a large, growing program, it is imperative that the state and all stakeholders involved adhere to a zero-tolerance policy on fraud. Fraud has the potential to harm the IHSS program by removing valuable resources.
- (b) It is the intent of the Legislature, in enacting this act, to determine the extent and type of fraud that may occur within the IHSS program in order to evaluate the existing antifraud provisions of the law and to make revisions as necessary to ensure that the IHSS program carries out its mission of providing needed services to seniors and people with disabilities.

AB 682 —4—

1 SEC. 2. Section 12305.84 is added to the Welfare and 2 Institutions Code, to read:

- 12305.84. (a) Commencing January 1, 2010, the State Department of Health Care Services shall dedicate __ personnel positions for purposes of evaluating the implementation of Sections 12305.7, 12305.71, 12305.81, 12305.82, and 12305.83. The department may fill these positions by using existing resources or it may add new positions if an appropriation is provided by the Legislature for that purpose.
- (b) The State Department of Health Care Services, in consultation with the department, counties, and stakeholders, including IHSS consumers and providers, shall produce and deliver a report to the Legislature by December 31, 2011. The report shall do all of the following with respect to fraud:
- (1) Identify the magnitude of IHSS fraud in terms of total dollars inappropriately spent or removed from the program.
- (2) Identify the magnitude of IHSS fraud in terms of the number of consumers harmed or placed at risk of harm as a result of fraudulent activity.
- (3) Identify the number of people involved in fraud for each of the following categories: IHSS providers, IHSS consumers, state workers, county workers, and others. In the case of "others," the report shall describe, with specificity, but without revealing personal identifying information, the function of the persons committing fraud.
- (4) Provide recommendations as to the best means possible to combat IHSS fraud, taking into account the magnitude of the problem and the need to protect services for vulnerable populations.
- (c) This section shall remain in effect only until January 1, 2012, and as of that date is repealed, unless a later enacted statute, that is enacted before January 1, 2012, deletes or extends that date.
- SEC. 3. If the report required by subdivision (b) of Section 12305.84 of the Welfare and Institutions Code, as contained in Section 2 of this act, is not delivered to the Legislature by December 31, 2011, the repeal of Section 12305.84 shall not terminate the obligation of the department to prepare and deliver the report.
- 39 SECTION 1. Section 12301.6 of the Welfare and Institutions 40 Code is amended to read:

5 AB 682

12301.6. (a) Notwithstanding Sections 12302 and 12302.1, a county board of supervisors may, at its option, elect to do either of the following:

- (1) Contract with a nonprofit consortium to provide for the delivery of in-home supportive services.
- (2) Establish, by ordinance, a public authority to provide for the delivery of in-home supportive services.
- (b) (1) To the extent that a county elects to establish a public authority pursuant to paragraph (2) of subdivision (a), the enabling ordinance shall specify the membership of the governing body of the public authority, the qualifications for individual members, the manner of appointment, selection, or removal of members, how long they shall serve, and other matters as the board of supervisors deems necessary for the operation of the public authority.
- (2) A public authority established pursuant to paragraph (2) of subdivision (a) shall be both of the following:
- (A) An entity separate from the county, and shall be required to file the statement required by Section 53051 of the Government Code.
- (B) A corporate public body, exercising public and essential governmental functions and that has all powers necessary or convenient to carry out the delivery of in-home supportive services, including the power to contract for services pursuant to Sections 12302 and 12302.1 and that makes or provides for direct payment to a provider chosen by the recipient for the purchase of services pursuant to Sections 12302 and 12302.2. Employees of the public authority shall not be employees of the county for any purpose.
- (3) (A) As an alternative, the enabling ordinance may designate the board of supervisors as the governing body of the public authority.
- (B) Any enabling ordinance that designates the board of supervisors as the governing body of the public authority shall also specify that no fewer than 50 percent of the membership of the advisory committee shall be individuals who are current or past users of personal assistance services paid for through public or private funds or recipients of services under this article.
- (C) If the enabling ordinance designates the board of supervisors as the governing body of the public authority, it shall also require the appointment of an advisory committee of not more than 11

AB 682 — 6 —

individuals who shall be designated in accordance with subparagraph (B).

- (D) Prior to making designations of committee members pursuant to subparagraph (C), or governing body members in accordance with paragraph (4), the board of supervisors shall solicit recommendations of qualified members of either the governing body of the public authority or of any advisory committee through a fair and open process that includes the provision of reasonable written notice to, and a reasonable response time by, members of the general public and interested persons and organizations.
- (4) If the enabling ordinance does not designate the board of supervisors as the governing body of the public authority, the enabling ordinance shall require the membership of the governing body to meet the requirements of subparagraph (B) of paragraph (3).
- (c) (1) Any public authority created pursuant to this section shall be deemed to be the employer of in-home supportive services personnel referred to recipients under paragraph (3) of subdivision (e) within the meaning of Chapter 10 (commencing with Section 3500) of Division 4 of Title 1 of the Government Code. Recipients shall retain the right to hire, fire, and supervise the work of any in-home supportive services personnel providing services to them.
- (2) (A) Any nonprofit consortium contracting with a county pursuant to this section shall be deemed to be the employer of in-home supportive services personnel referred to recipients pursuant to paragraph (3) of subdivision (e) for the purposes of collective bargaining over wages, hours, and other terms and conditions of employment.
- (B) Recipients shall retain the right to hire, fire, and supervise the work of any in-home supportive services personnel providing services for them.
- (d) A public authority established pursuant to this section or a nonprofit consortium contracting with a county pursuant to this section, when providing for the delivery of services under this article by contract in accordance with Sections 12302 and 12302.1 or by direct payment to a provider chosen by a recipient in accordance with Sections 12302 and 12302.2, shall comply with and be subject to, all statutory and regulatory provisions applicable to the respective delivery mode.

-7- AB 682

(e) Any nonprofit consortium contracting with a county pursuant to this section or any public authority established pursuant to this section shall provide for all of the following functions under this article, but shall not be limited to those functions:

- (1) The provision of assistance to recipients in finding in-home supportive services personnel through the establishment of a registry.
- (2) (A) (i) The investigation of the qualifications and background of potential personnel. The investigation may, with respect to any prospective registry applicant who is not employed before January 1, 2008, include criminal background checks requested by the nonprofit consortium or public authority and conducted by the Department of Justice pursuant to Section 15660, for those public authorities or nonprofit consortia using the agencies on January 1, 2008.
- (ii) Upon notice from the Department of Justice notifying the public authority or nonprofit consortium that the prospective registry applicant has been convicted of a criminal offense specified in Section 12305.81, the public authority or nonprofit consortium shall deny the request to be placed on the registry for providing supportive services to any recipient of the In-Home Supportive Services program.
- (B) If an applicant is rejected as a result of information contained in the criminal background report, the applicant shall be advised in writing of his or her right to request a copy of his or her own criminal history record from the Department of Justice, as provided in Article 5 (commencing with Section 11120) of Chapter 1 of Title 1 of Part 4 of the Penal Code, to review the information for accuracy and completeness. The applicant shall be advised that if, upon review of his or her own criminal history record he or she finds the information to be inaccurate or incomplete, the applicant shall have the right to submit a formal challenge to the Department of Justice to contest the criminal background report.
- (C) An applicant shall be informed of his or her right to a waiver of the fee for obtaining a copy of a criminal history record, and of how to submit a claim and proof of indigency, as required by Section 11123 of the Penal Code.
- (D) No fee shall be charged to a provider, potential personnel, or service recipient to cover any costs of administering this paragraph associated with criminal background checks, or the cost

AB 682 —8—

to the Department of Justice or any law enforcement agency for processing the criminal background check. Nothing in this paragraph shall be construed to prohibit the Department of Justice from assessing a fee pursuant to Section 11105 or 11123 of the Penal Code to cover the cost of furnishing summary criminal history information. A public authority or nonprofit consortium shall not seek reimbursement unless the conditions described in subparagraph (F) are met.

- (E) As used in this section, "nonprofit consortium" means a nonprofit public benefit corporation that has all powers necessary to carry out the delivery of in-home supportive services under the delegated authority of a government entity.
- (F) (i) Upon verification that at least 50 percent of the public authority or nonprofit consortium list of registry applicants have received a criminal background check, the county may request reimbursement for the nonfederal share of cost associated with the criminal fingerprint record check in accordance to the fiscal claiming methodology.
- (ii) The public authority or nonprofit consortium shall provide a report to the State Department of Social Services on the number of prospective registry applicants that have been referred to the Department of Justice for a criminal background check.
- (iii) The Department of Justice shall provide verification to the State Department of Social Services on the number of prospective registry applicants that have completed a criminal background check.
- (3) Establishment of a referral system under which in-home supportive services personnel shall be referred to recipients.
 - (4) Providing for training for providers and recipients.
- (5) (A) Performing any other functions related to the delivery of in-home supportive services.
- (B) (i) Upon request of a recipient of in-home supportive services pursuant to this chapter, or a recipient of personal care services under the Medi-Cal program pursuant to Section 14132.95, a public authority or nonprofit consortium may provide a criminal background check on a nonregistry applicant or provider from the Department of Justice, in accordance with clause (i) of subparagraph (A) of paragraph (2) of subdivision (e). If the person who is the subject of the criminal background check is not hired or is terminated because of the information contained in the

-9-**AB 682**

eriminal background report, the provisions of subparagraph (B) of paragraph (2) of subdivision (e) shall apply.

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- (ii) A recipient of in-home supportive services pursuant to this chapter or a recipient of personal care services under the Medi-Cal program may elect to employ an individual as their service provider notwithstanding the individual's record of previous criminal convictions, unless those convictions include any of the offenses specified in Section 12305.81.
- (6) Ensuring that the requirements of the personal care option pursuant to Subchapter 19 (commencing with Section 1396) of Chapter 7 of Title 42 of the United States Code are met.
- (f) (1) Any nonprofit consortium contracting with a county pursuant to this section or any public authority created pursuant to this section shall be deemed not to be the employer of in-home supportive services personnel referred to recipients under this section for purposes of liability due to the negligence or intentional torts of the in-home supportive services personnel.
- (2) In no case shall a nonprofit consortium contracting with a county pursuant to this section or any public authority created pursuant to this section be held liable for action or omission of any in-home supportive services personnel whom the nonprofit consortium or public authority did not list on its registry or otherwise refer to a recipient.
- (3) Counties and the state shall be immune from any liability resulting from their implementation of this section in the administration of the In-Home Supportive Services program. Any obligation of the public authority or consortium pursuant to this section, whether statutory, contractual, or otherwise, shall be the obligation solely of the public authority or nonprofit consortium, and shall not be the obligation of the county or state.
- (g) Any nonprofit consortium contracting with a county pursuant to this section shall ensure that it has a governing body that complies with the requirements of subparagraph (B) of paragraph (3) of subdivision (b) or an advisory committee that complies with subparagraphs (B) and (C) of paragraph (3) of subdivision (b).
- (h) Recipients of services under this section may elect to receive services from in-home supportive services personnel who are not referred to them by the public authority or nonprofit consortium. Those personnel shall be referred to the public authority or

AB 682 — 10 —

nonprofit consortium for the purposes of wages, benefits, and other terms and conditions of employment.

- (i) (1) Nothing in this section shall be construed to affect the state's responsibility with respect to the state payroll system, unemployment insurance, or workers' compensation and other provisions of Section 12302.2 for providers of in-home supportive services.
- (2) The Controller shall make any deductions from the wages of in-home supportive services personnel, who are employees of a public authority pursuant to paragraph (1) of subdivision (e), that are agreed to by that public authority in collective bargaining with the designated representative of the in-home supportive services personnel pursuant to Chapter 10 (commencing with Section 3500) of Division 4 of Title 1 of the Government Code and transfer the deducted funds as directed in that agreement.
- (3) Any county that elects to provide in-home supportive services pursuant to this section shall be responsible for any increased costs to the in-home supportive services case management, information, and payrolling system attributable to that election. The department shall collaborate with any county that elects to provide in-home supportive services pursuant to this section prior to implementing the amount of financial obligation for which the county shall be responsible.
- (4) A provider may request a replacement duplicate warrant due to a lost or stolen warrant within two days from the date the original warrant should have been received. A county shall request a replacement duplicate warrant, but not earlier than five days from the effective issue date of the warrant.
- (5) The department and the Controller shall respond expeditiously to reissue a lost or stolen warrant. This paragraph shall also apply to all entities under contract with the department or Controller to provide payrolling support and services pursuant to this section.
- (j) To the extent permitted by federal law, personal care option funds, obtained pursuant to Subchapter 19 (commencing with Section 1396) of Chapter 7 of Title 42 of the United States Code, along with matching funds using the state and county sharing ratio established in subdivision (e) of Section 12306, or any other funds that are obtained pursuant to Subchapter 19 (commencing with Section 1396) of Chapter 7 of Title 42 of the United States Code,

-11- AB 682

1 may be used to establish and operate an entity authorized by this 2 section.

- (k) Notwithstanding any other provision of law, the county, in exercising its option to establish a public authority, shall not be subject to competitive bidding requirements. However, contracts entered into by either the county, a public authority, or a nonprofit consortium pursuant to this section shall be subject to competitive bidding as otherwise required by law.
- (1) (1) The department may adopt regulations implementing this section as emergency regulations in accordance with Chapter 3.5 (commencing with Section 11340) of Part 1 of Division 3 of Title 2 of the Government Code. For the purposes of the Administrative Procedure Act, the adoption of the regulations shall be deemed an emergency and necessary for the immediate preservation of the public peace, health and safety, or general welfare. Notwithstanding Chapter 3.5 (commencing with Section 11340) of Part 1 of Division 3 of Title 2 of the Government Code, these emergency regulations shall not be subject to the review and approval of the Office of Administrative Law.
- (2) Notwithstanding subdivision (h) of Section 11346.1 and Section 11349.6 of the Government Code, the department shall transmit these regulations directly to the Secretary of State for filing. The regulations shall become effective immediately upon filing by the Secretary of State.
- (3) Except as otherwise provided for by Section 10554, the Office of Administrative Law shall provide for the printing and publication of these regulations in the California Code of Regulations. Emergency regulations adopted pursuant to this subdivision shall remain in effect for no more than 180 days.
- (m) (1) In the event that a county elects to form a nonprofit consortium or public authority pursuant to subdivision (a) before the State Department of Health Care Services has obtained all necessary federal approvals pursuant to paragraph (3) of subdivision (j) of Section 14132.95, all of the following shall apply:
- (A) Subdivision (d) shall apply only to those matters that do not require federal approval.
- 37 (B) The second sentence of subdivision (h) shall not be 38 operative.

— 12 — AB 682

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(C) The nonprofit consortium or public authority shall not provide services other than those specified in paragraphs (1), (2), (3), (4), and (5) of subdivision (e).

- (2) Paragraph (1) shall become inoperative when the State Department of Health Care Services has obtained all necessary federal approvals pursuant to paragraph (3) of subdivision (j) of Section 14132.95.
- (n) (1) One year after the effective date of the first approval by the department granted to the first public authority, the Bureau of State Audits shall commission a study to review the performance of that public authority.
- (2) The study shall be submitted to the Legislature and the Governor not later than two years after the effective date of the approval specified in subdivision (a). The study shall give special attention to the health and welfare of the recipients under the public authority, including the degree to which all required services have been delivered, out-of-home placement rates, prompt response to recipient complaints, and any other issue the director deems relevant.
- (3) The report shall make recommendations to the Legislature and the Governor for any changes to this section that will further ensure the well-being of recipients and the most efficient delivery of required services.
- (o) Commencing July 1, 1997, the department shall provide annual reports to the appropriate fiscal and policy committees of the Legislature on the efficacy of the implementation of this section, and shall include an assessment of the quality of care provided pursuant to this section.
- (p) (1) Notwithstanding any other provision of law, and except as provided in paragraph (2), the department shall, no later than January 1, 2009, implement subparagraphs (A) and (B) through an all county letter from the director:
- (A) Subparagraphs (A) and (B) of paragraph (2) of subdivision 33 34 (e). 35
 - (B) Subparagraph (B) of paragraph (5) of subdivision (e).
 - (2) The department shall, no later than July 1, 2009, adopt regulations to implement subparagraphs (A) and (B) of paragraph (1).
- 39 (q) The amendments made to paragraphs (2) and (5) of 40 subdivision (e) made by the act that added this subdivision during

-13- AB 682

the 2007–08 Regular Session of the Legislature shall only be implemented to the extent that an appropriation is made in the annual Budget Act or other statute, except for the amendments that added subparagraph (D) of paragraph (2) of subdivision (e), which shall go into effect January 1, 2009.

SEC. 2. If the Commission on State Mandates determines that this act contains costs mandated by the state, reimbursement to local agencies and school districts for those costs shall be made pursuant to Part 7 (commencing with Section 17500) of Division 4 of Title 2 of the Government Code.